

# PARKVIEW CORNER



Parkview Corner Newsletter

September 2023

**Please contact Kandy to complete/ update annual paperwork. Your place or mine. It'll only take about 10 minutes. Thank you.**

**Please note—Kandy's schedule for September is now Wednesdays & Thursdays 8-4pm.**

**We have noticed of late that the parking lot seems fuller than usual. *IF* you have two vehicles only one can park in the lot; the other must utilize street parking.**

**We have had a few noise complaints lately. Please remember that your neighbors (side, up & down) may not keep the same hours you do. Please be mindful of noises/loud banging. Thank you.**



**luminest**  
community development

**82 W Queen St.  
Chambersburg, PA  
17201  
717-977-3900**

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Work order phone numbers: Non-emergency– 717-977-3900 option 2, **Emergency**-717-977-3900 option 1



## Resources and Services



- Dial 2-1-1 for info and referral
- 800-932-4616 for emotional listening
- Or go online to: <https://www.uwp.org/211gethelp/>

WellSpan Addiction Services Help Line—1 (844) WARM-LINE for a warm and friendly voice.

Suicide Prevention Hotline—800-273-8255 or now you can dial 988.

rabbittransit—running on limited schedule at this time. Call for more details.

201 Franklin Farm Ln, Chambersburg, PA 17202

### Customer Service Information:

- Phone: 1-800-632-9063
  - PA Relay: 7-1-1 (for individuals with a hearing or speech disability)
  - Fax: 717-848-4853
- Hours: 7:00AM – 7:00PM Weekdays; 7:45AM – 3:00PM Saturday

**Call and check out the new Shop Hopper!**

If you need assistance with rent or utilities there is a program that may be able to help you at SCCAP. Please check out the link: <https://www.sccap.org/relief> for the application.

SCCAP's Emergency Rental and Utility Relief program can help individuals who reside in Franklin counties, and have income under 80% of the Median Income.

Who can apply? Renters who are behind on their rent with a Notice to Quit and landlord confirmation that you are behind on rent. Please contact SCCAP for more information.

South Central Community Action Programs

533 S Main Street; 717-263-5060.

SCCAP also has a Food Bank. Call for eligibility and hours of operation.

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## Luminest Updates



### Follow us on Social Media!

Luminest is now active on both Facebook and LinkedIn!



Like/Follow our page to get up close & personal with Luminest staff, board members, development news and much more!



If you need to see someone please call to make an appointment

Property Manager Susan

Monday & Thursday 8:30-4

[slenfestey@luminest.org](mailto:slenfestey@luminest.org) ext. 121

Supportive Service Coordinator Kandy's hours-

Wednesday & Thursday 8-4pm

[kkane@luminest.org](mailto:kkane@luminest.org) 717-977-3900 x122

Schedules may change as needed.



Maintenance calls— Maintenance will now be able to enter units as early as 8am

When calling in a work order, please speak clearly/slowly and provide: name, address (property name), and issue. For emergency calls Maintenance will return your call—however, if your phone blocks unknown calls they will not be able to reach you. Please remove this feature when waiting for a return call from Maintenance.

Examples of emergencies are (but not limited to):

Plumbing leaks which could flood the unit or cause damage; electrical hazards; no heat/ac; clogged toilet, tub, sink if on a weekend and you have no second toilet/tub; and a completely clogged kitchen sink.



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## ATTENTION



### MAINTENANCE CHALLENGES

As most of you know, our region is dealing with staffing issues. Luminest shares in this struggle. We've continued to work short-staffed in our maintenance department. We've hired people who then left for higher wages, several even before they were fully trained; others had to be let go for various reasons. We continue to deal with these challenges. Often that leaves us with one trained person trying to do the job of two, or sometimes even three, people. We apologize for any inconveniences this may cause and appreciate those of you who show understanding and patience. We work according to the priorities we have established. Unfortunately, that means that sometimes we don't get to things like mowing or trimming or less critical items as quickly as we would like (and as quickly as many of you were used to before Covid). We remain in the hiring and training process with the hope of finding long-term success soon. Please continue to call in your work orders so they are documented and remain in que. And feel free to call us if you haven't heard anything for 3 weeks or more. Our great team is doing their best and will continue to address things that are brought to our attention.

From Your Tenant Handbook: Please remember that this is a facility full of all kinds of people; people with different abilities, tastes, beliefs, philosophies, education, backgrounds, religions, likes, and dislikes. It is important that we all accept and respect this fact if we want to live in peace and harmony. Every tenant has the same right of privacy and peaceful enjoyment of their apartment and the facility. Since apartment living is close, we ask each tenant to demonstrate courtesy and respect to every other resident and visitors.



All mailed payments should go to Luminest 82 W. Queen St. Chambersburg, PA 17201 by the 5th of the month. You may drop off payments in an envelope with your name and address placed in the locked box in front of the office by the 5th of the month. **Make checks payable to Parkview.**

All of Luminest properties are smoke free. You may smoke outside—25 ft. from buildings – and please clean up you butts (do not leave on sidewalk, parking lot, or grounds). There is no smoking, of any kind (even medicinal) in or near the building.

There are no assigned parking spaces. Please advise guests and care givers that if a visitor spot is not available they should be parking on E South Street. Residents should not park in visitor or unmarked spaces.

**When entering or exiting the parking lot—Do NOT drive over the grass. This is a safety hazard, ruins the grass, and is not legal.**

**When taking your trash to the trash room please make sure it isn't leaking. There have been numerous stains / crumbs on the floors due to this issue.**

**Just another reminder—NO large bulk items should be placed in or by the dumpster!**

**Please do not allow strangers in the building—even if they say they have an appointment with staff or a resident. Make sure that they call whomever they are supposed to see first.**

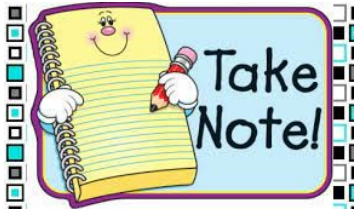
**Deliveries—including newspapers– are to be delivered at the South St. side of the building.**

**PLEASE do NOT prop open the exit fire door on the 1st floor. This is against code as well as negating the 'secure' building we have established.**



**We love that Ashley takes the time to pick-up and sort the fruits & vegetables from SCCAP/Gleaning and we thank her for doing that for us. We have moved the distribution to the Community Room to try to lessen the confusion. Please be mindful of others when selecting your fruits & vegetables so everyone can have something.**





Do you feel you would need assistance going down the stairs in case of a fire emergency? Please let Kandy know and I'll update this information for the Fire Department. Thank you.

Please make sure you have your pet on a leash when out of your apartment. Also, make sure to clean up after your pets— outside and inside. We've been made aware of carpet stains and puddles in the elevator. Please clean up after your fur babies.

Please make sure that your package is delivered to the front door/ mail room. ( South St. side) No one should take a package (that is not theirs) to deliver to someone else unless given permission. Luminest staff is unable to receive packages or deliver them to residents as this would imply that we are authorized by the US Postal Service to deliver mail—which we are not.

Part of the problem stems from people putting items on the counter (by the coffee bar, 1st flr) or on tables (Library, 3rd flr.) Please remember that you can bring items you no longer want/need/have room for to Kandy. I will place them in the Classified section of this newsletter. If we keep public spaces clean and clear of random items the building will look cleaner and neater to everyone who lives here and to visitors. Thank you.

Newspapers should also be delivered to the E. South St. entrance.

What type of activities would you like to have? I would love to have your input. Please let Kandy know.



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# September Activities!!



For residents only

Gleaning food distribution——**no early arrivals please!** Thursdays; (9/14 & 9/28) from 3-4pm or until food runs out. Please bring your own bags.

Pumpkin Spice Party -Bring your favorite Fall food/snack. 9/13; 1-3pm; Community Room (2nd floor)

Sign up outside of Kandy's office.



VectorStock



**THE GLEANING PROJECT**  
of South Central Pennsylvania



Ashley (Community Health Worker) is partnering with the Gleaning Project to provide **FREE** fruits and vegetables to all residents at Parkview Corner.

There are no qualifications, guidelines or paperwork. Everyone is welcome to come and take what they need. Items will vary from one time to the next.

Notices will be provided on Wednesday to inform you about what will be available Thursday afternoon. This program will continue through summer and into the fall.



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**Lost and found; something to sell or give away or trade.**

**Please do not leave items on tables/counters that you no longer want/need. We do not want our spaces cluttered!**

Instead of cluttering the common areas, how about we start a Classified page? If you have something you'd like to sell/give away, or you are looking for something you can let me (Kandy) know and I can post it in the Classified section of our Newsletter. I can also post it on the bulletin board outside my office.

Also, if someone has lost or misplaced something I can also put that in the Newsletter/ bulletin board.

**FOUND**

**FREE**

One pair women's pink fleece pants. Size M.

**Shirley in #302 is looking to sell her hutch. If interested please call Shirley at 717-446-0509.**

**Fall is Here!**